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Dear Adobe:

I am an Illustrator user. I became one when you acquired Macromedia 4 years ago and you told me to embrace Illustrator because you would no longer support FreeHand. While you have put several FreeHand features into Illustrator, you are still missing what's important to me. I'm often frustrated with workarounds and complex steps compared to the ease of what I knew in FreeHand. Illustrator is simply not performing up to the standard I've been used to.

Adobe, you must find a solution to my frustration with Illustrator! You guided me to this place with a promise of Illustrator surpassing FreeHand and yet it still does not have the simplicity of tools, the speed I've known, or interface elements that makes sense. After two versions, there can be no more promises. It's your responsibility to either upgrade it fully into the FreeHand experience I need, or release FreeHand into the Open Source community where it can become more of what Illustrator could be.

As an Adobe Illustrator user, I expect it.
Sincerely,

